Florida HEALTH Department of Health

MACKENZIE LOY

License Number: IMH27541

Data As Of 11/11/2026

Profession	Registered Mental Health Counselor Intern
License	IMH27541
License Status	Clear/Active
License Expiration Date	3/19/2030
License Original Issue Date	03/20/2025
Address of Record	1749 Plantation Oak Dr ORLANDO, FL 32824
Discipline on File	No
Public Complaint	No

Secondary Locations

No secondary locations found.

Discipline/Admin Action

Emergency Actions

No Emergency Actions Found

Discipline Cases

No Discipline Found

Public Complaints

No Public Complaint Found

If a link does not appear for the case number, we do not have a scanned copy of the final order available in our database. To obtain a paper copy, please contact Public Records by clicking the link below:

Discipline Public Records Request

You may also contact Public Records by telephone at (850) 245-4252, option 4 or by written correspondence at:
Division of Medical Quality Assurance
Public Records
4052 Bald Cypress Way, Bin C01
Tallahassee, FL 32399-3251

Please include the following:
1. Full name and license number of the practitioner;
2. Name and address where documents are to be sent; and
3. If you require certification of the documents, a $25 fee will be charged, in addition to the duplicating charges. Certification of the requested records will not be done unless specifically requested. An invoice will be sent to you and payment will be expected within thirty days. Upon receipt of payment, material will be sent to you.

Supervising Practitioners

Name	Relationship	Profession	License	Effective Date
COLE, ALEXANDER GEORGE	SUPERVISOR	LICENSED MENTAL HEALTH COUNSEL	18494	11/11/2026
CRANDALL, MARC GARRETT	SUPERVISOR	LICENSED MENTAL HEALTH COUNSEL	8055	02/27/2025
TROMBLY-FREY, THERESA NOEL	SUPERVISOR	LICENSED MENTAL HEALTH COUNSEL	16056	05/19/2025

Click on the License Number to view License Details for that Practitioner

The information on this page is a secure, primary source for license verification provided by the Florida Department of Health, Division of Medical Quality Assurance. This website is maintained by Division staff and is updated immediately upon a change to our licensing and

enforcement database.

Secondary Locations

No secondary locations found.

Discipline/Admin Action

Emergency Actions

No Emergency Actions Found

Discipline Cases

No Discipline Found

Public Complaints

No Public Complaint Found

If a link does not appear for the case number, we do not have a scanned copy of the final order available in our database. To obtain a paper copy, please contact Public Records by clicking the link below:

Discipline Public Records Request

You may also contact Public Records by telephone at (850) 245-4252, option 4 or by written correspondence at:
Division of Medical Quality Assurance
Public Records
4052 Bald Cypress Way, Bin C01
Tallahassee, FL 32399-3251

Please include the following:
1. Full name and license number of the practitioner;
2. Name and address where documents are to be sent; and
3. If you require certification of the documents, a $25 fee will be charged, in addition to the duplicating charges. Certification of the requested records will not be done unless specifically requested. An invoice will be sent to you and payment will be expected within thirty days. Upon receipt of payment, material will be sent to you.

Supervising Practitioners

Name	Relationship	Profession	License	Effective Date
COLE, ALEXANDER GEORGE	SUPERVISOR	LICENSED MENTAL HEALTH COUNSEL	18494	11/11/2026
CRANDALL, MARC GARRETT	SUPERVISOR	LICENSED MENTAL HEALTH COUNSEL	8055	02/27/2025
TROMBLY-FREY, THERESA NOEL	SUPERVISOR	LICENSED MENTAL HEALTH COUNSEL	16056	05/19/2025

Click on the License Number to view License Details for that Practitioner

The information on this page is a secure, primary source for license verification provided by the Florida Department of Health, Division of Medical Quality Assurance. This website is maintained by Division staff and is updated immediately upon a change to our licensing and enforcement database.